

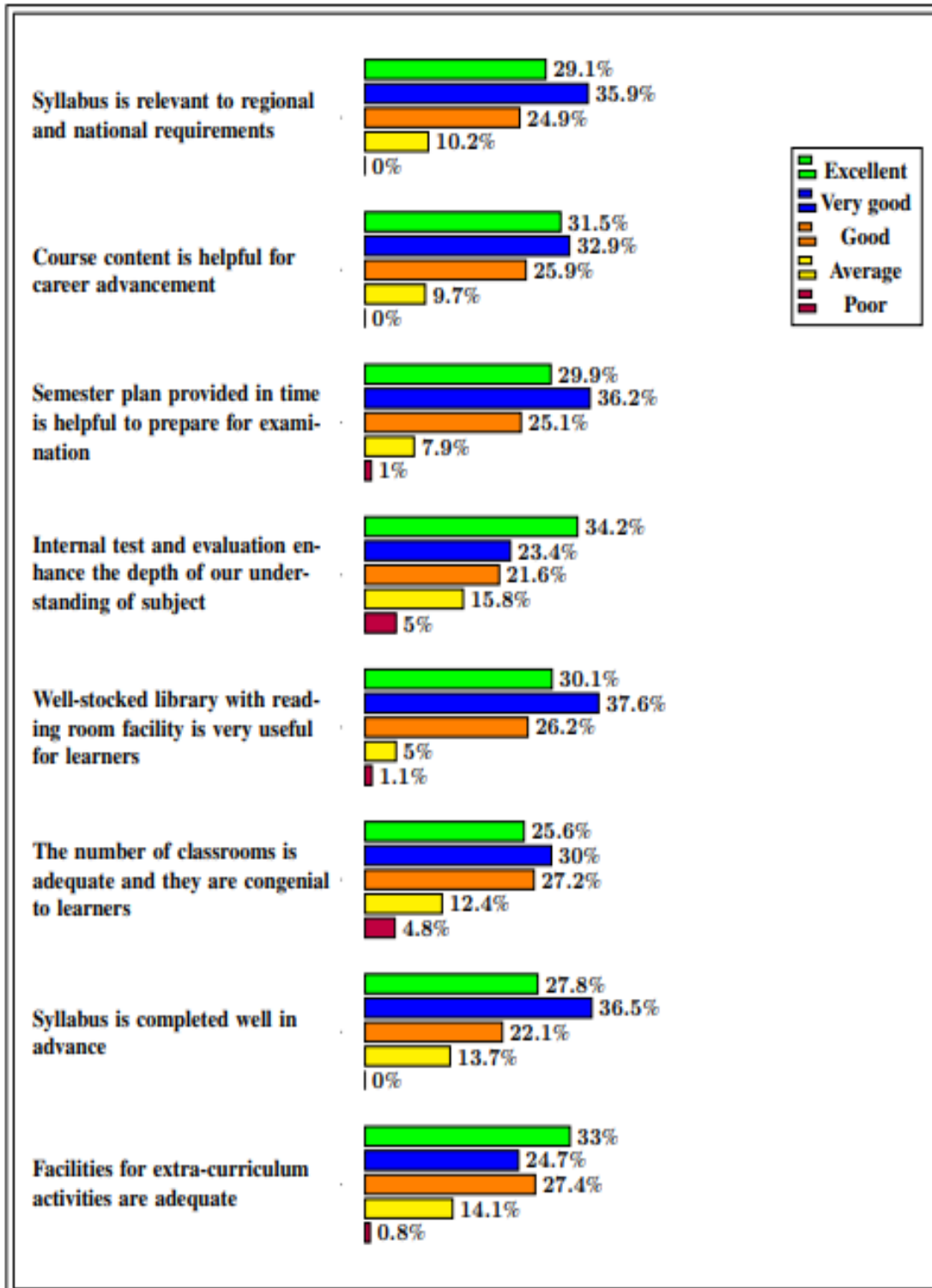
RANAGHAT COLLEGE

STUDENTS FEEDBACK

2022-2023

Number of respondents: 860

Serial Number	Content	Excellent	Very Good	Good	Average	Poor
1	Syllabus is relevant to regional and national requirements	44.4%	38.5%	15.1%	2.0%	-
2	Course content is helpful for career development	33.6%	39.8%	22.2%	4.4%	-
3	Semester plan provided in time is helpful to prepare for examination	38.8%	37.1%	20.1%	3.4%	0.6%
4	Internal test and evaluation enhanced the depth of our understanding of subject	38.4%	39.1%	16.5%	4.5%	1.5%
5	Well-stocked library with reading room facility is very useful for learners	30.9%	36.0%	23.8%	6.5%	2.8%
6	The number of classrooms is adequate and they are congenial to learners	23.1%	36.7%	30.1%	9.1%	1.0%
7	Syllabus is completed well in advance	36.5%	24.2%	29.8%	8.1%	1.4%
8	Facilities for extra-curricular activities are adequate	34.4%	30.5%	24.7%	7.8%	2.6%

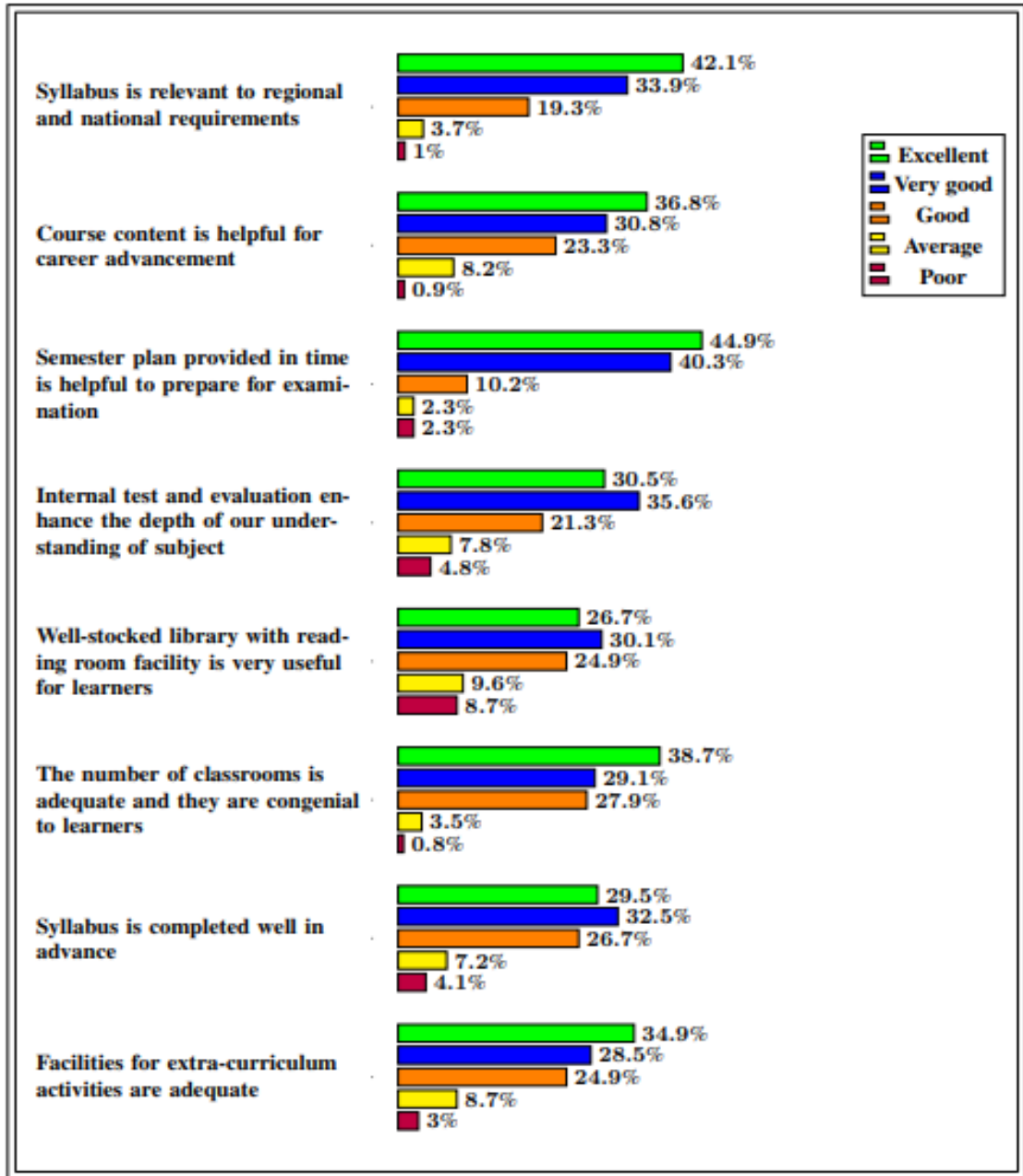


STUDENTS FEEDBACK

2021-2022

Number of respondents: 1037

Serial Number	Content	Excellent	Very Good	Good	Average	Poor
1	Syllabus is relevant to regional and national requirements	42.1%	33.9%	19.3%	3.7%	1.0%
2	Course content is helpful for career development	36.8%	30.8%	23.3%	8.2%	0.9%
3	Semester plan provided in time is helpful to prepare for examination	44.9%	40.3%	10.2%	2.3%	2.3%
4	Internal test and evaluation enhanced the depth of our understanding of subject	30.5%	35.6%	21.3%	7.8%	4.8%
5	Well-stocked library with reading room facility is very useful for learners	26.7%	30.1%	24.9%	9.6%	8.7%
6	The number of classrooms is adequate and they are congenial to learners	38.7%	29.1%	27.9%	3.5%	0.8%
7	Syllabus is completed well in advance	29.5%	32.5%	26.7%	7.2%	4.1%
8	Facilities for extra-curricular activities are adequate	34.9%	28.5%	24.9%	8.7%	3.0%

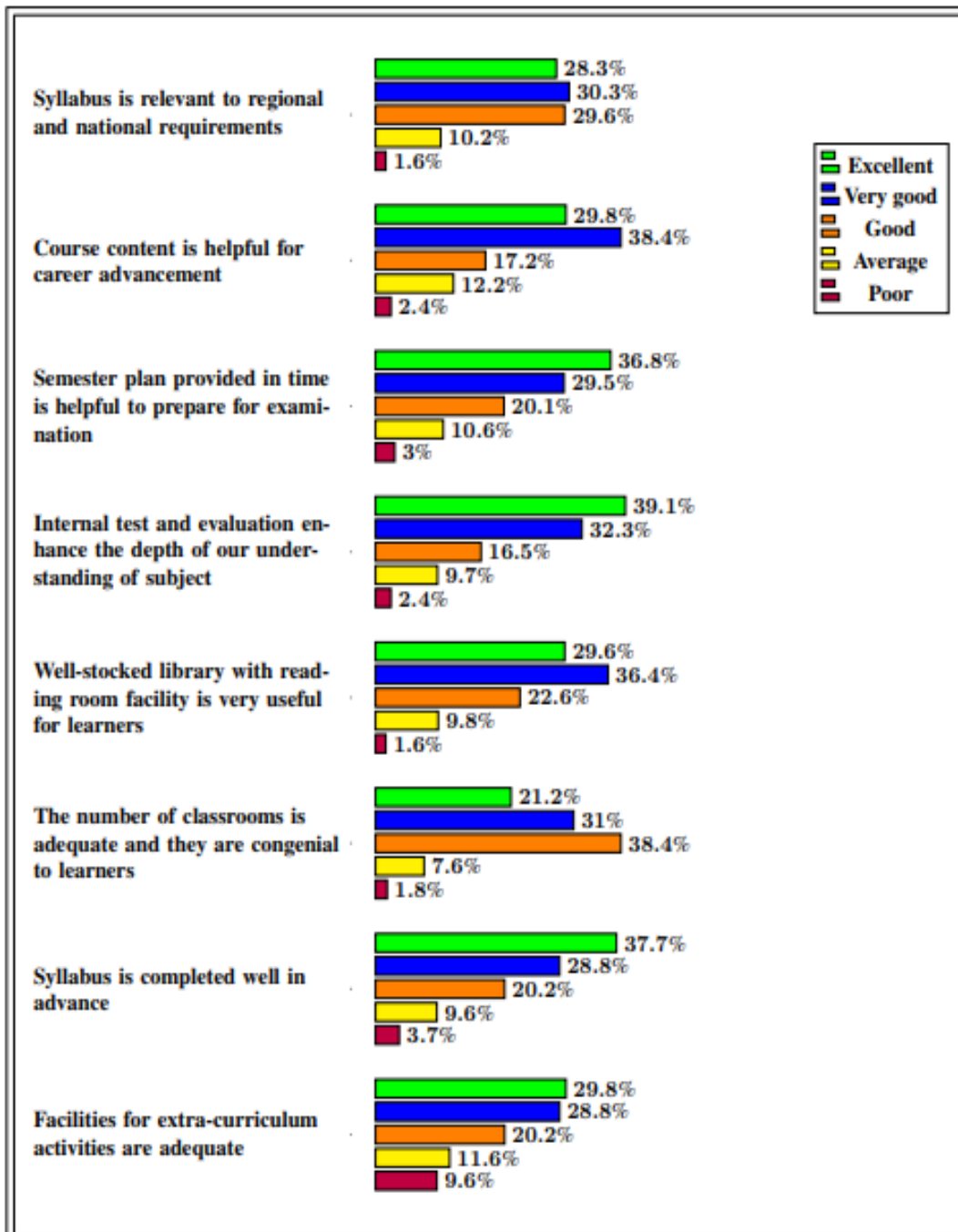


STUDENTS FEEDBACK

2020-2021

Number of respondents: 1280

Serial Number	Content	Excellent	Very Good	Good	Average	Poor
1	Syllabus is relevant to regional and national requirements	28.3%	30.3%	29.6%	10.2%	1.6%
2	Course content is helpful for career development	29.8%	38.4%	17.2%	12.2%	2.4%
3	Semester plan provided in time is helpful to prepare for examination	36.8%	29.5%	20.1%	10.6%	3.0%
4	Internal test and evaluation enhanced the depth of our understanding of subject	39.1%	32.3%	16.5%	9.7%	2.4%
5	Well-stocked library with reading room facility is very useful for learners	29.6%	36.4%	22.6%	9.8%	1.6%
6	The number of classrooms is adequate and they are congenial to learners	21.2%	31.0%	38.4%	7.6%	1.8%
7	Syllabus is completed well in advance	37.7%	28.8%	20.2%	9.6%	3.7%
8	Facilities for extra-curricular activities are adequate	29.8%	28.8%	20.2%	11.6%	9.6%

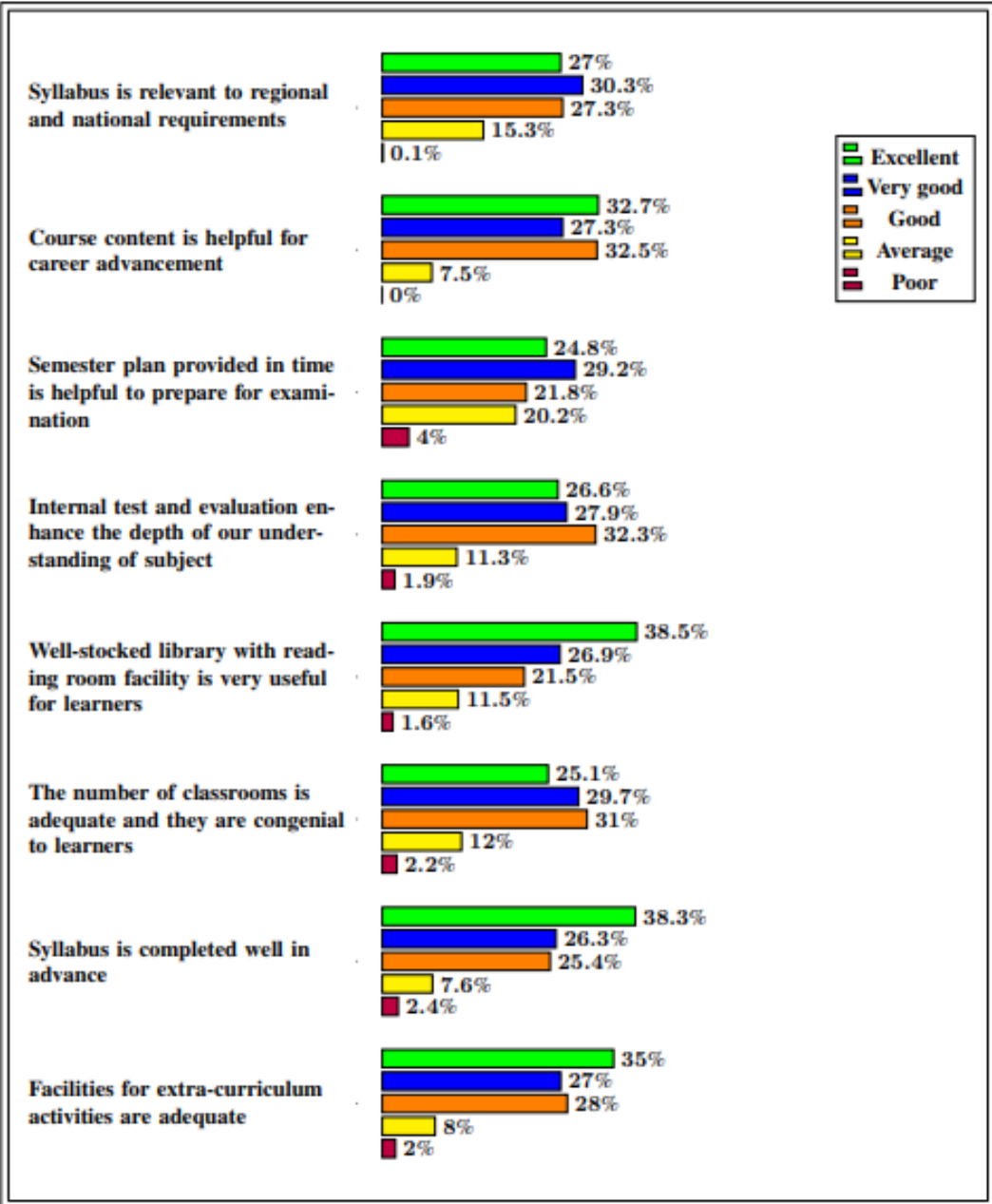


STUDENTS FEEDBACK

2019-2020

Number of respondents: 1190

Serial Number	Content	Excellent	Very Good	Good	Average	Poor
1	Syllabus is relevant to regional and national requirements	27.0%	30.3%	27.3%	15.3%	0.2%
2	Course content is helpful for career development	32.7%	27.3%	32.5%	7.5%	-
3	Semester plan provided in time is helpful to prepare for examination	24.8%	29.2%	21.8%	20.2%	4.0%
4	Internal test and evaluation enhanced the depth of our understanding of subject	26.6%	27.9%	32.3%	11.3%	1.9%
5	Well-stocked library with reading room facility is very useful for learners	38.5%	26.9%	21.5%	11.5%	1.6%
6	The number of classrooms is adequate and they are congenial to learners	25.1%	29.7%	31.0%	12.0%	2.2%
7	Syllabus is completed well in advance	38.3%	26.3%	25.4%	7.6%	2.4%
8	Facilities for extra-curricular activities are adequate	35.0%	27.0%	28.0%	8.0%	2.0%

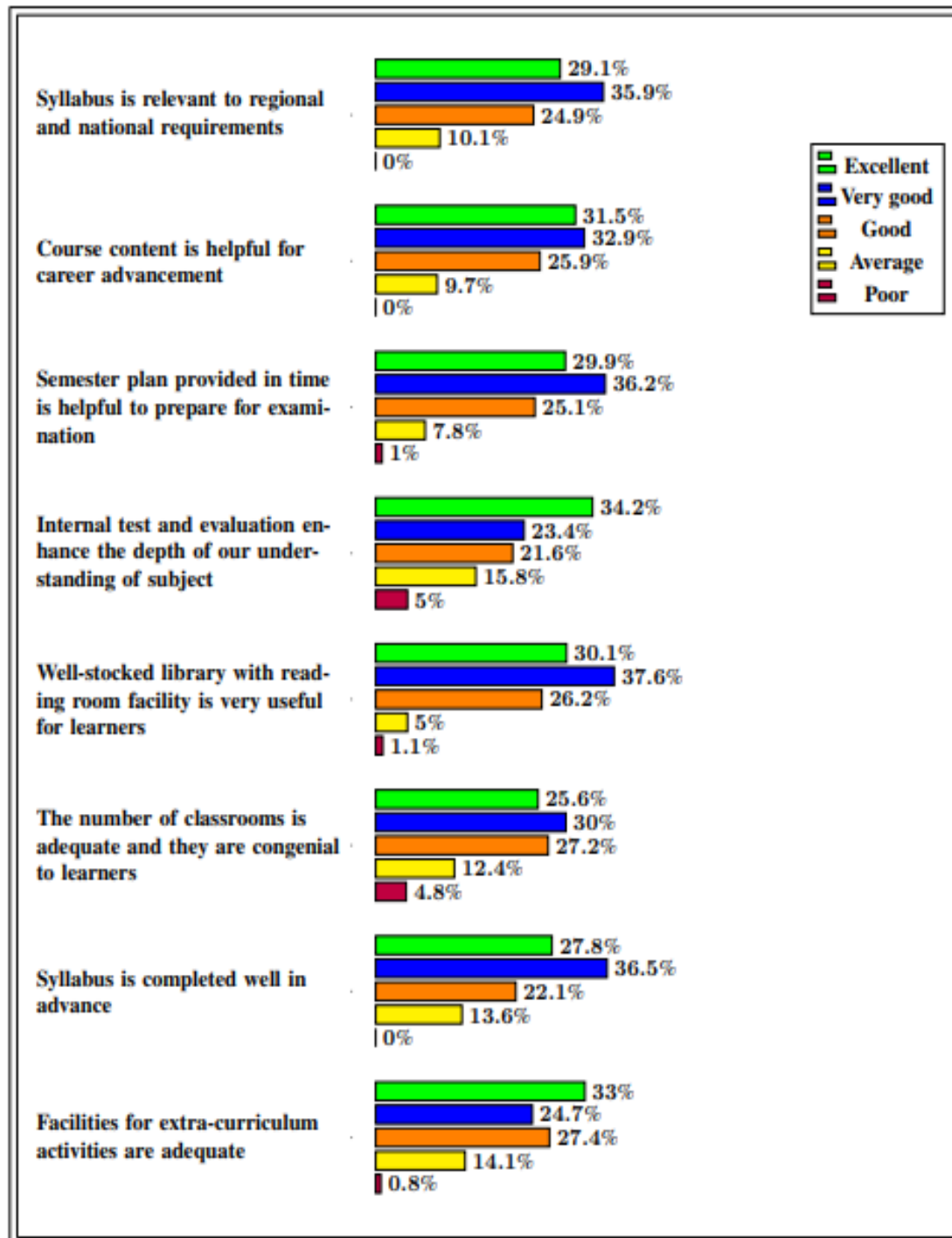


STUDENTS FEEDBACK

2018-2019

Number of respondents: 993

Serial Number	Content	Excellent	Very Good	Good	Average	Poor
1	Syllabus is relevant to regional and national requirements	29.1%	35.9%	24.9%	10.1%	-
2	Course content is helpful for career development	31.5%	32.9%	25.9%	9.7%	-
3	Semester plan provided in time is helpful to prepare for examination	29.9%	36.2%	25.1%	7.8%	1.0%
4	Internal test and evaluation enhanced the depth of our understanding of subject	34.2%	23.4%	21.6%	15.8%	5.0%
5	Well-stocked library with reading room facility is very useful for learners	30.1%	37.6%	26.2%	5.0%	1.1%
6	The number of classrooms is adequate and they are congenial to learners	25.6%	30.0%	27.2%	12.4%	4.8%
7	Syllabus is completed well in advance	27.8%	36.5%	22.1%	13.6%	-
8	Facilities for extra-curricular activities are adequate	33.0%	24.7%	27.4%	14.1%	0.8%



A Report on Feedback collected from learners of Ranaghat College in 2018 -2019 and its analysis

The Feedback collected from undergraduate students of all semesters regarding their opinion about the academic affairs, the scope of extracurricular activities and the infrastructural facilities provided by Ranaghat College is quite satisfactory. As regards academic pursuit, almost ninety percent students of undergraduate programs have found the contents of curriculum relevant and useful for their progression and the delivery of curriculum has been done in each semester in a well-planned manner. The semester plan has been provided in time and the teaching faculty has followed the plan to help learners prepare for the examination conducted by University of Kalyani properly. Although a large number of students have been satisfied with the procedure of internal test conducted by college and mode of evaluation, five percent of them have found them dissatisfactory. Apart from academic activities, the facilities provided for boosting up extracurricular activities have been found satisfactory and adequate by most of the students of the institute. So far as the infrastructure is concerned, the feedback shows that a considerable number of learners have been satisfied with the facilities of well-managed library provided to them. However, a few learners have found that the number of classrooms is not adequate.

Action taken on the basis of Feedback:

The teaching faculty of college as well as the college authority has taken the following decision on the basis of feedback to make further improvement:

1. An effort has been made to impart meticulous details of curriculum to learners within the limited timeframe to bring about 100% satisfaction levels of learners.
2. Arrangement has been made to improve the system of internal examination and evaluation of answer-scripts as per requirements of learners.
3. Various sporting activities, diverse cultural programs and other extracurricular activities have been organized to provide opportunity to learners to show their talent and develop their personality.
4. A few classrooms have been constructed to accommodate all students conveniently.
5. Library has been enriched further through procuring journals and relevant books.

A Report on Feedback collected from learners of Ranaghat College in 2019 -2020 and its analysis

Timely collection of feedback of undergraduate learners of all semesters has helped the teaching faculty and authority of college to know about the assessment of learners regarding different aspects of the institution. Barring a few, most of the learners have found the contents of curriculum satisfactory and relevant. 4% of students are not satisfied with the semester plan and only about 2% of learners have found fault with the mode of internal test and evaluation of answer-scripts. As regards completion of syllabus in time, most of the students have expressed satisfaction, though 2.4% of them are not satisfied. So far as extracurricular activities organized by college are concerned, 90% learners have found them up to the mark. As regards facilities of library and reading room, a considerable number of students have expressed satisfaction, though a few of them have sought improvement. The feedback shows there is adequate number of classrooms, though 2.2% of learners have pointed out inadequacy.

Action taken on the basis of Feedback:

The teaching faculty of college as well as the college authority has taken the following decision on the basis of feedback to make further improvement:

1. As normal academic activities have been paralyzed due to COVID and lockdown in the last quarters of the session, the proper arrangement has been made quickly for online classes and examination in the interest of learners.
2. The teaching faculty has decided to bring about improvement in the semester plan and mode of internal examination and evaluation for the benefit of all learners.
3. For extracurricular activities, some cultural programs and other programs have been organized online for diversion of learners as it is the period of lockdown.
4. An effort has been made to procure e-resources for the library during the period of lockdown to provide academic facility to learners.

A Report on Feedback collected from learners of Ranaghat College in 2020 -2021 and its analysis

The feedback of undergraduate learners of college collected at the end of the session has shown their satisfaction and requirements in matters of academic management, curriculum, examination, extracurricular activities and infrastructural facilities. As the whole session has witnessed lockdown caused by COVID, learners undoubtedly have faced inconvenience in spite of the best efforts of the teaching faculty and authority of college. According to the feedback of learners, the curriculum appears to be relevant and useful for their career development. It is quite encouraging for the teaching faculty that about 37% of learners have found the course plan to be excellent and helpful for their preparation and only 3% of learners have expressed their dissatisfaction. The feedback reveals that in spite of the disruption of normal academic activities, the teaching faculty of college has managed to complete the curriculum online in time. In this matter, only about 4% of learners have expressed their grievance. Internal examination has been conducted online to help learners prepare themselves for university examination. 39% of learners have highly appreciated the effort and arrangement of the institute and most of them have expressed satisfaction at the system of the internal test and evaluation which enhanced their understanding of the subject. It is not possible during the period of lockdown to organize many extracurricular activities. Hence the feedback reflects that 9.6% of learners have pointed out the poor performance in this regard. A considerable number of learners have appreciated the facility of library which helped learners to avail themselves of e-resources during the period of lockdown. As classes of all semesters have been conducted online, the issue of classrooms does not matter much during the session.

Action taken on the basis of Feedback:

1. The system concerning online academic activities has been revamped.
2. The mode of internal test and evaluation has been reviewed and modified a little to benefit learners.
3. Some webinars have been conducted for widening the knowledge of learners.
4. Some programs have been organized online to engage learners in extracurricular activities.

A Report on Feedback collected from learners of Ranaghat College in 2021 -2022 and its analysis

Feedback has been collected from the undergraduate learners of the aforementioned session on eight counts namely relevance of curriculum, useful contents, semester plan, internal test and evaluation, facility of library, adequacy of classrooms, timely curriculum delivery and scope of extracurricular activities. Most of the learners have found curriculum and course contents relevant and conducive to their progress in future. So far as the completion of syllabus is concerned, 4.1% of learners have expressed grievance. As regards semester plan, approximately 45% learners have found it excellent and most of them seem to be satisfied. In case of internal test and evaluation leading to enhancement of understanding and sound preparation of learners for examination, 4.8% of learners have expressed their grievance, though a large number of learners have found the mode of test and evaluation sound and satisfactory. The feedback shows that 8.7% of learners have found the facility of library and reading room dissatisfactory. It is undoubtedly a matter of concern, though most of the learners have found the facility useful and beneficial. According to the feedback, there is adequate number of classrooms in college. Barring 3% of students, most of the learners have found the facilities of extracurricular activities in college adequate.

Action taken on the basis of Feedback:

1. The teaching faculty of college has taken into account the grievance regarding the completion of syllabus and decided to chalk out ways and enhance the number of classes to complete the whole syllabus in time for the benefit of learners.
2. In order to redress the grievance of learners regarding the facility of library, the collection of books in the library has been updated and effort has been made to provide the willing learners the facility of reading room and e-resources.
3. The internal test and evaluation has been planned properly to meet the requirement of learners.
4. More sporting activities and other programs have been organized in the interest of learners.

A Report on Feedback collected from learners of Ranaghat College in 2022-2023 and its analysis

The feedback collected from undergraduate learners in the aforementioned session is quite encouraging as most of them have appreciated the academic planning, scope of extracurricular activities and infrastructural facilities provided by college and only a few learners have rated them poor. The feedback also shows improvement of the institution in comparison to previous year. Learners have no complaint as regards relevance and usefulness of curriculum. As regards semester plan, only 0.6% of learners have found it poor. In case of benefit of learners from internal test and evaluation which increases the depth of understanding of the subject, 38.4% of learners have rated it excellent and 39% have rated it very good. So far as the completion of syllabus in the class is concerned, most of the learners have appreciated it, though 1.4% of them have expressed grievance in this matter. As 2.8% of learners are still dissatisfied with the facility of library and reading room, the management of library is required to be improved. The feedback shows that the number of classrooms is adequate as only 1% has pointed out the inadequacy of classrooms. 2.6% of learners have found the scope of extracurricular activities inadequate, though a considerable number of learners have expressed satisfaction in this regard.

Action taken on the basis of feedback:

1. The teaching faculty of college has decided to pay more attention on the completion of syllabus in time, so that 100% of learners will be satisfied and benefited.
2. It has been decided that the facility of library and reading room will be enhanced and the stock of books and journal of library will be updated.
3. It has been decided that the availability of e-resources in the library will be increased for the benefit of learners.
4. Although a number of extracurricular activities including athletic activities and cultural programs have been organized, attention will be paid in future to introduce variety and increase the number of programs for the satisfaction of learners.